

# 20 SHOPPING



## Getting started

- 1 What kind of things do you like to go shopping for?
- 2 What do you like to buy online?
- 3 Where do you prefer to shop?
- 4 Do you prefer to shop in the high street or online?

## Part A

In this recording, five people answer the question 'What do you like to buy online?'



1

Look at the pictures, then listen to the recording. Number the pictures in the order you hear them.



holidays



clothes



music



groceries



books

2

Listen again to the five people talking about the things they buy online. Fill in the gaps with the word you hear in the recording. Use the words from exercise 1.

- 1 I love buying my ..... online, buying the flights and booking the hotels.
- 2 I find it easier to buy ..... online. I think you can get them delivered very conveniently.
- 3 I never buy CDs any more. I buy all my ..... online.
- 4 I don't have time to go to the supermarket, so I buy all my ..... online.
- 5 So I shop for ..... a lot online, because when I go into stores I struggle to find clothes in my size.

**COBUILD CHECK: 'online'**

If you do something **online**, you do it using the Internet.

- I buy most of my clothes and shoes **online**.
- Users can view the map **online**.
- You can order tickets **online**.

**Clear usage: 'shop for'**

If you *shop for* something, you look for it before you buy it. You can visit stores or look online.

*I like **shopping for** clothes online.*

*I prefer to **shop for** clothes in department stores.*

**Part B**

**Now listen to Catherine talking about her experience of shopping.**



66

**1**

Choose the correct answer for each of the following questions.

- Catherine likes to go shopping for ...  
 a clothes                      b books                      c food
- She likes to look round ...  
 a supermarkets              b book shops              c department stores
- Catherine says department stores have ...  
 a everything in one place    b everything she wants    c everything you can imagine
- She goes shopping ...  
 a once a week                  b once a month              c once a year
- Catherine says she hates ...  
 a crowded shops              b quiet shops                  c large shops

Catherine says she likes it when the store is *nicely laid out*. This means the store or the products on sale are arranged in an attractive way.

**Useful vocabulary and phrases: clothes shopping**

*high street shopping*

*online shopping*

*free delivery*

*logo*

*department store*

*changing room*

*lighting*

*good / bad customer service*

### Listening tip: understanding conversations

- Don't try to understand every single word – just *listen* for key words.
- Use the information given in the exercises to help you.
- *Listen* several times – each time you listen, you might hear something new.

- 2 Listen again carefully to Catherine. She uses several adjectives. Fill the gaps to complete the sentences. Choose from the adjectives in the box.

careful	obvious	crowded	big	exhausting	fussy
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- 1 It's not too ..... looking round and seeing what you'd like to buy.
- 2 I'm really ..... and ..... about what I buy.
- 3 I really hate ..... shops.
- 4 I'll often buy from the same companies, but I don't like it to be too .....
- 5 I don't like clothes which have got ..... logos on them or things like that.

### Part C

**Genevieve and Fliss both live in London. Listen to their conversation about shopping. Genevieve starts the conversation by asking Fliss whether she prefers online or high street shopping.**



- 1 Choose the correct answer for each of the following questions.

- 1 Fliss likes online shopping because it's ...  
a easier                                      b quicker                                      c cheaper
- 2 Fliss likes online shops that have ...  
a big discounts                                      b free delivery                                      c new clothes
- 3 Fliss thinks it's better to try clothes on ...  
a in a store                                      b in your own home                                      c with friends
- 4 Genevieve likes high street shopping because it's more ...  
a interesting                                      b expensive                                      c personal
- 5 Genevieve has experienced what type of customer service?  
a only good                                      b mostly good                                      c mostly bad
- 6 Genevieve thinks high street shopping is ...  
a busy and fun                                      b boring and dull                                      c relaxing

Genevieve and Fliss talk about shopping in the *high street*. In the UK, the *high street* of a town is the main street where most of the shops and banks are. *High street shopping* means shopping in large shops or stores in a town or city.

**Clear usage: 'try on'**

If you *try on* a piece of clothing, or if you *try it on*, you put it on in order to see if it fits you or if it looks nice.

*Try on the shoes to make sure they fit.*

- 2 Listen carefully again to Genevieve and Fliss. Choose the correct word to complete each phrase that they use.

- 1 So, do you prefer *city centre* / *high street* / *department store* shopping or online shopping?
- 2 I like *online* / *electronic* / *home* shopping more.
- 3 I do like online shopping, just because it's easier and I haven't got *money* / *time* / *energy* to shop all the time.
- 4 You get the customer service and you can *wear* / *buy* / *try on* your clothes.
- 5 Yeah, *sometimes* / *occasionally* / *often* bad, but the majority I've experienced is good.
- 6 You can try it on in your own home and you don't have to be in a squashed, hot *high street* / *department store* / *changing room*.

- 3 Listen again to Genevieve and Fliss. Use what you hear and the answers you gave for exercises 1 and 2 to help you decide if the descriptions are for online shopping or for high street shopping. Put a tick (✓) in the correct column.

	online shopping	high street shopping
1 easier	.....	.....
2 more personal experience	.....	.....
3 safer	.....	.....
4 takes less time	.....	.....
5 customer service	.....	.....
6 more fun	.....	.....
7 free delivery	.....	.....
8 can try on clothes at home	.....	.....
9 busy	.....	.....

**My review**

I can understand what things people like to shop for.

☐

I can understand language about differences between online and high street shopping.

☐

I can understand people's preferences about where they shop.

☐

4

1 N 2 N 3 G 4 N 5 G 6 N

5

1 T 2 F 3 T 4 T 5 F

## Unit 19 Travel and tourism

A

1



2

- 1 America 5 Sahara Desert 9 Paris  
2 Spain 6 Santorini 10 Budapest  
3 Mozambique 7 Hong Kong  
4 Argentina 8 London

B

1

1 T 2 T 3 F 4 T 5 F 6 T

2

1 b 2 e 3 f 4 a 5 c 6 d

C

1

1 b

2

- 1 holiday 3 beach (x2) 5 sightseeing  
2 day 4 weekends 6 off

3

	to relax	to lie on a beach	week-ends away	sight-seeing	different activities	to read a book	to get a tan
likes	✓	✓				✓	✓
quite likes			✓	✓	✓		

## Unit 20 Shopping

A

1



2

- 1 holidays 3 music 5 clothes  
2 books 4 groceries

B

1

1 a 2 c 3 a 4 b 5 a

2

- 1 exhausting 3 crowded 5 big  
2 fussy; careful 4 obvious

C

1

1 a 2 b 3 b 4 c 5 b 6 a

2

- 1 high street 3 time 5 occasionally  
2 online 4 try on 6 changing room

3

online: more personal experience, takes less time, free delivery, try clothes at home  
high street: safer, customer service, more fun, busy

- Nikki My boyfriend's really into jazz and everything so ...
- Graham Well, jazz— for me— does it— what era does he like? Do you know?
- Nikki Um, he likes ...
- Graham Has it got a tune?
- Nikki He— oh— he likes all the kind of ... um ... Ella Fitzgerald and all that kind of stuff.
- Graham Brilliant, yeah that's the good stuff, 'cause after the Second World War when 'bop' came, it just gets— it loses the dance floor. Uh, the— Ella Fitzgerald is just absolutely wonderful.
- Nikki Yeah, he's really into it. There's a— there's a jazz night that we go to in London Bridge every month that he just adores, and just loses himself in it every night. I like some of it but not the really hardcore stuff that you almost can't feel the rhythm in anymore because it's so all over the place.
- Graham Well there— I mean, that's a great ... uh ... style of music to play, but not to listen to.

## Unit 19 Travel and tourism

### Track 62

- 1 Recently, ... um ... I went to visit my friend who lives in Mozambique. He lives in the capital, Maputo, ... um ... not far from the sea.
- 2 I went to Tunisia about two months ago. Um, we had a really nice camel ride out in the Sahara Desert.
- 3 My favourite vacation that I took recently was a trip to the Greek Islands. We were there for about ten days and we visited three islands— um, Santorini, Paros and Mykonos.
- 4 I used to work in export sales, so I travelled a lot to ... uh ... Thailand, Taiwan, Hong Kong, Japan, and other Asian countries.
- 5 I recently went to the east coast of America with a friend and had the most amazing time. Uh, my friend and I travelled from Boston, to Washington DC, to New York.
- 6 Um, I recently went to Budapest with my mother. So we got to walk along the river and go to some bathhouses, and ... um ... see a castle.

### Track 63

In Argentina there's lots of really beautiful landscape. So there's mountains in the south, and ... um ... really beautiful places to visit. Um, but because it's such a big country, you have to travel quite long distances. You can fly, but it can sometimes be quite expensive. So most people travel by bus ... um ... because there aren't any trains. Um, so, some of the bus journeys are sixteen or twenty hours long.

### Track 64

I like to relax when I'm on holiday, I think because I spend so much of my working day in quite stressful situations, so I do like to just get on a beach and lie on a beach. Um, but I also quite like having weekends away to interesting places, so— you know, European cities or even places in the UK that I've never been to before. I quite like just having a couple of days of city or sightseeing or— or doing different activities, but— no, when I— if I have a week off work, I like to sit on a beach, read a book, get a tan ...

## Unit 20 Shopping

### Track 65

- 1 I don't have time to go the supermarket, so I buy all my groceries online.
- 2 I never buy CDs any more. Um, I buy all my music online.

- 3 I love buying my holidays online – buying the flights and booking the hotels ...
- 4 Um, so I shop for clothes a lot online ... um ... because when I go into stores I struggle to find ... um ... clothes in my size.
- 5 I find it easier to buy books online. I think you can get them delivered very conveniently.

### Track 66

One of my favourite things to do is to go shopping for clothes. Um, I like to look round department stores. I often go back several times to look at the same thing. The great thing about department stores is that they have everything in one place, so it's not too exhausting looking round and seeing what you'd like to buy. Um, I probably go shopping once a month. I might not buy something every month but I do like to go and have a look around. I'm really fussy and very careful about what I buy. I tend to go back to the same places, because I really like it when the store is really nicely laid out and it's more of an experience to go shopping. I really hate ... um ... crowded shops, or where they haven't displayed the things properly. Um, I do like some brands and I'll often buy ... um ... from the same companies, but I don't like it to be obv— too obvious. I don't like clothes which have got big logos on them or things like that.

### Track 67

- Genevieve So, do you prefer high street shopping or online shopping?
- Fliss I like online shopping more. I— don't get me wrong – I do like shopping, in the high street, in Oxford Street, that kind of thing. But I do like online shopping, just because it's easier and I haven't got time to shop all the time. There are certain really good online shops as well, that have free delivery.
- Genevieve I love high street shopping. [*Oh, OK*] I— I think it's more person— uh, personal. Um, you get the customer service and you can try on your clothes before you bring it back.
- Fliss But good customer service, do you get?
- Genevieve Yeah, occasionally bad, but the majority I've experienced is good. [*It's OK*] And I think it's more— it's more personal and you— you get a feel for the clothes and that— I think that whenever I have bought things online, I end up bringing it— bringing it back [*Yeah*] because it doesn't fit or it's not quite right and it doesn't quite look like the picture.
- Fliss But then— but then I just think you get the safety— And you can try it on in your own home and you don't have to be in a squashed, hot changing room, where it's horrible lighting, and—
- Genevieve But that's the fun of it! [*Oh*] I love the busy— the busyness of it. It's fun. I think it's really fun. It's— Yeah, you get that kind of personal experience, and it's— it's just a nice experience.